



City of Santa Maria

Mission Statement



To provide the highest quality service
in the most efficient, cost-effective, and courteous manner possible.

ORGANIZATIONAL VALUES

- TEAMWORK** We believe in the value of teamwork and a spirit of cooperative effort from all employee levels within the organization.
- SERVICE** We are committed to providing excellent service to the public in the most responsive, efficient, and effective manner.
- PEOPLE** We strive to treat all people with dignity, respect, and fairness. We believe that the employees of the City are our most valuable resource. Each employee's contribution is the key to our success.
- COMMUNICATION** We believe in simplicity, accuracy, and clarity in communications with the public and each other. We encourage the open exchange of ideas and information among all employees.
- INTEGRITY** We are dedicated to high ethical and moral standards and uncompromising honesty in our dealing with the public and each other.
- FISCAL** We are committed to a financially responsible local government, one that is cost conscious and concerned about the effective and efficient delivery of services to the public.
- PROFESSIONAL** We believe in high professional standards and attitudes which dictate an objective analysis of issues, free of our personal biases.
- PROGRESSIVE** We value innovation and creativity and support an orientation for change and reasonable risk-taking at all levels of the organization.
- RESPONSIVE** We strive to be a responsive City organization, dedicated to maintaining a well trained and competent work force that is in touch with the needs of the community to enhance the quality of life in our city.